EUROPEAN ORGANISATION FOR THE SAFETY OF AIR NAVIGATION



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Guidelines for a Common Basic Level of Technical Training for Air Traffic Safety Electronics Personnel

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Abstract

This document enables the creation of a basic training for Air Traffic Safety Electronics Personnel (ATSEP). The purpose is to start harmonisation of ATSEP training throughout the European Civil Aviation Conference (ECAC) area within the frame of the European Air Traffic Management Programme (EATMP), known simply as 'European Air Traffic Management (EATM)' since May 2003.

The basic training is the initial phase of training for ATSEP and is a prerequisite for the commencing of the qualification training as described in the EATM 'Guidelines for a Common Qualification Level of Technical Training for ATSEP' (EATM, 2003 – T32).

The structure of the basic training is as follows: Induction, Air Traffic Familiarisation, Communications, Data Processing, Meteorology, Navigation, Surveillance, Maintenance Procedures, Facilities, and System Monitoring and Control.

The current edition of this document supersedes first edition entitled 'Guidelines for a Common Basic Level of Technical Training for ATM Technical Staff' published within the frame of the former European Air Traffic Control Harmonisation and Integration Programme (EATCHIP) in 1996.

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1.2	10.11.2003		Second Edition: Draft	All
1.3	12.12.2003		Second Edition: Proposed Issue for HRS-PSG Meeting in January 2004 (document configuration and editorial changes)	All
2.0	02.04.2004	040201-06	Second Edition: Released Issue (agreed on 28- 29.01.2004) (final configuration and editorial adjustments)	All

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EXECUTIVE SUMMARY

This document is the final report of the Working Group of ATM Technical Staff (WGATMTS) created by the Training Sub-Group (TSG) of the EATCHIP\EATMP¹ Human Resources Team (HRT), today known as the Training Focus Group (TFG). It presents the training syllabus for Phase 1 of Air Traffic Safety Electronics Personnel (ATSEP) training called 'basic training'.

The training need is defined as a preparation to safety-related tasks performed in a non-exceptional manner by the ATSEP. Section 2 lists the required skills and defines the training.

The detailed specification of the basic training is in Section 3. It consists of a syllabus for each of the ten training subjects (Induction, Air Traffic Familiarisation, Communications, Data Processing, Meteorology, Navigation, Surveillance, Maintenance Procedures, Facilities, and System Monitoring and Control). Time scales are added as an example to illustrate the objectives.

The common basic level should be adaptable to Air Navigation Service Providers' (ANSPs) requirements. The choice of an objective-based description enables to consider that the entry level of the learner could vary. However, the time estimation is based on a two-year scientific university level.

A bibliography, a list of the abbreviations and acronyms used in this document, and the names of those who contributed to its development are provided at the end of the publication.

The current edition of this document supersedes first edition entitled 'Guidelines for a Common Basic Level of Technical Training for ATM Technical Staff' published within the frame of the former European Air Traffic Control Harmonisation and Integration Programme (EATCHIP) in 1996.

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¹ In 1999 the 'European Air Traffic Control Harmonisation and Integration Programme (EATCHIP)' was renamed 'European Air Traffic Management Programme (EATMP)'. Today it is known simply as 'European Air Traffic Management (EATM)'.

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1. INTRODUCTION

1.1 Background

The main objective of the EATMP Human Resources Programme (HRS) Stage 1 (see EATMP, 2000 – O3) is to further develop an ATM-specific human resources / human factors toolbox (concepts, methods and tools), which will:

- enable an adequate number of qualified staff to provide a harmonised and consistent service delivery;
- ensure the best use of new technology;
- provide for a smooth transition towards the evolving European ATM systems.

HRS Programme Stage 1 includes the Training Sub-Programme (TSP), defined as follows:

To provide ANS Providers for all ATM areas with training material, methods and tools, in order to enable a common minimum standard of training which will evolve to meet the future introduction of system changes and will enable the implementation of regulatory requirements for ATM services personnel licensing.

1.2 Working Group for ATM Technical Staff

Under the auspices of the EATCHIP Programme and later the EATM(P) Programme, the Human Resources Team (HRT) delegated responsibility for the Air Traffic Services (ATS) training to its Training Sub-Group (TSG), today known as the Training Focus Group (TFG).

First, TSG initiated the creation of an international task force which, in 1996, produced the 'Guidelines for a Common Basic Level of Technical Training for ATM Technical Staff'.

Then, in 1998 a second task force named 'Working Group for ATM Technical Staff (WGATMTS)' was created at the initiative of TSG. The words 'Air Traffic Safety Electronics Personnel (ATSEP)' replaced the words 'technical staff' to ensure consistency with other international working groups such as that one working under the auspices of the International Civil Aviation Organization (ICAO) on the ATSEP Training Manual.

WGATMTS then developed the 'Guidelines for a Common Qualification Level of Technical Training for Air Traffic Safety Electronics Personnel', published in October 2003 (see EATM, 2003 – T32).

Following the development of the 'qualification level' document it became apparent that the original 'basic level' document required updating and this is what TFG instructed WGATMTS to do. Work commenced in January 2003.

1.3 Air Traffic Safety Electronics Personnel (ATSEP) Principal Duties

The main duties of ATSEP are:

- a) maintaining preventively CNS/ATM system and equipment, which includes:
 - calibrating, flight and ground, radio navigation aids,
 - certification of CNS/ATM systems and equipment,
 - modification of operational CNS/ATM equipment;
- b) providing corrective maintenance on CNS/ATM system and equipment;
- c) installation of CNS/ATM systems and equipment;
- d) operational monitoring and control of CNS/ATM system and equipment.

Note: For the purpose of this document, the locutions 'technical staff' or 'engineering and technical personnel' are both used to describe the same personnel, frequently abbreviated by the acronym 'ATSEP'.

1.4 ESARR5 Version 2 Definitions

The following two definitions were included in Edition 2.0 of the fifth EUROCONTROL Safety Regulatory Requirement (ESARR 5): 'ATM Services' Personnel' (see SRC, 2002):

1. ATM Equipment Approved for Operational Use

All engineering systems, facilities or devices that have been operationally released to be used either by airspace users (e.g. ground navigation facilities) directly, or are used in the provision of operational air traffic management services.

<u>Note</u>: These comprise the systems, facilities and devices operated or supervised by the Operating Organisation and serving the purpose of air navigation, regardless of whether the products used to fulfil the tasks involved in air traffic management are generally available on the market or have been specifically developed to air traffic management requirements.

2. Engineering and technical personnel undertaking operational safety-related tasks

Personnel who operate and maintain ATM equipment approved for operational use.

Note: This definition is not intended to cover other equipmentrelated functions such as design, testing, commissioning and institutional training.

1.5 Training Phases in Technical Training

The training was divided into the following two phases:

- Phase 1 initial training: basic training,
- Phase 2 initial training: qualification training.

A detailed description can be found in the document 'EATM Training Progression and Concepts' (EATM, 2004 – T38).

1.6 Structure of the EATM(P) Training Documentation

The structure of the training documentation is defined in EATM (2004) - T38. It is based on the combined use of the objective-based training method, of a taxonomy and of commonly agreed definitions of media, method, rate of learning and modes of delivery.

1.6.1 Syllabus

A syllabus is a list of training objectives classified by subjects, topics and subtopics showing the training necessary to fill the training gap and achieve the course aim. An unstructured content helps to detail the objectives. Syllabus does not indicate times, training techniques nor order to achieve the training objective.

1.6.2 Time scale

Timetables are in hours.

Time scales have been included for guidance. However, the nature and format of the training, the entry level of the learners, and the addition of specific local subjects will vary considerably between the different organisations, and so we would expect there to be a large range of time scales.

1.7 Purpose of this Document

The purpose of this document is to define the basic training for ATSEP.

The expected benefits are:

- the reduction of time and effort investment in the training development,
- the possible reuse of off-the-shelf training materials,
- the guidance for the demonstration of compliance with the guidelines.

To achieve these and according to the EATMP training documentation definition, this document includes:

- ten training syllabi respectively covering the following subjects: Induction, Air Traffic Familiarisation, Communications, Data Processing, Meteorology, Navigation, Surveillance, Maintenance Procedures, Facilities, and System Monitoring and Control;
- an organisation of the basic level training enabling the ATSEP to progress to qualification training in at least one of the following disciplines: Communications, Navigation, Surveillance or Data Processing.

2. DEFINITION OF BASIC TRAINING

2.1 Introduction

The basic training is the training needed to enable ATSEPs to begin to work in ATM environment. It is designed in such a way that it gives an overview not only of the CNS/ATM technical and operational environment and of the most important systems and equipment, but also of the role of all the operators within this complex environment.

To function safely and efficiently with any equipment in the operational ATM environment a 'general understanding and knowledge' of the whole ATM system is necessary. The basic training covers this requirement.

Most ATSEPs will then specialise in a given discipline and will use specific equipment. They will therefore need more advanced training, relevant to the chosen discipline (qualification training), and training specifically adapted to the type of equipment required for the chosen discipline (type rating).

The EUROCONTROL 'Guidelines for a Common Qualification Level of Technical Training for Air Traffic Safety Electronics Personnel' (EATM, 2003 – T32) categorise the qualification training for each of the four disciplines: Communications, Data Processing, Navigation and Surveillance. (In the qualification training the objectives have been organised in five domains: Communications, Data Processing, Navigation, Surveillance and Safety. Each qualification training always includes the corresponding domain and the Safety Domain, plus possibly elements of other domains. 'Safety' is therefore common to all domains.)

This document is structured the same way than the guidelines for qualification training, but the following six subjects, which do not enable progress to qualification training, are in addition: 'Induction', 'Air Traffic Familiarisation', 'Meteorology', 'Maintenance Procedures', 'Facilities', and 'System Monitoring and Control'.

2.2 The Basic Training Subjects

The subjects that are included in the basic training are:

- Subject 1: INDUCTION,
- Subject 2: AIR TRAFFIC FAMILIARISATION,
- Subject 3: COMMUNICATIONS,
- Subject 4: DATA PROCESSING,
- Subject 5: METEOROLOGY,
- Subject 6: NAVIGATION,
- Subject 7: SURVEILLANCE,

- Subject 8: MAINTENANCE PROCEDURES,
- Subject 9: FACILITIES,
- Subject 10: SYSTEM MONITORING AND CONTROL.

Each subject is briefly described in Sections 2.2.1 to 2.2.10.

2.2.1 INDUCTION

As this training is directed at *ab initio* ATSEPs, it is necessary to introduce the new ATSEPs to the structure and rules of the organisation that they work for. This includes the international organisations and regulations that control the aviation industry.

2.2.2 AIR TRAFFIC FAMILIARISATION

An understanding of the ATM function is important to all ATSEPs. This enables them to appreciate the consequence of actions that they have to perform and decisions that they have to make in dealing with operational equipment. The air traffic controller is the end-user of most of the services provided by the ATSEPs. Appreciating the requirements and constraints of air traffic control allows the ATSEPs to understand the importance of the ATSEP's function in the ATM system.

2.2.3 COMMUNICATIONS

The communication system is the most important technical element in the ATM system. All ATSEPs, regardless of specialisation, should be aware of the importance of the communication systems and have a good high-level appreciation of the communication system architecture.

2.2.4 DATA PROCESSING

Data processing is increasingly important to all systems and domains that ATSEPs will have to work with. It is important to understand the nature of the quality management and configuration control that is core to the correct operation of data processing.

2.2.5 METEOROLOGY

Meteorological information is central to ATM. All ATSEPs should be aware of the importance of timely accurate meteorological information. The terminology used in meteorology is very unique to that domain. A good understanding of it is therefore essential.

2.2.6 NAVIGATION

All ATSEPs should be familiar with the navigation infrastructure, terminology, and developments. Performance requirements, quality assurance and developments are points of particular importance in the Navigation Domain.

2.2.7 SURVEILLANCE

Surveillance is technologically the most complex area that ATSEPs are required to understand. A good high-level understanding of the nature of radar and other systems is required to appreciate the special nature of the surveillance systems. Therefore, an understanding of the equipment and data used in Surveillance is a requirement for all ATSEPs.

2.2.8 MAINTENANCE PROCEDURES

For many ATSEPs maintenance is core to their daily working practice. Regardless of specialisation, appropriate understanding of the 'maintenance system' is a common requirement for these ATSEPs.

Other ATSEPs operate in a more abstract environment and do not have maintenance responsibilities. For those a thorough knowledge of the 'maintenance system' is essential because maintenance is part of the operating conditions and constraints of the system. If ATSEPs fail to understand the impact of maintenance they will also fail to understand that system is an operational context.

2.2.9 FACILITIES

The provision of building services has a special requirement in the operational ATM system. The security, safety and reliability of power supplies, air conditioning, fire detection and fire fighting systems are critical to the safe and reliable provision of the ATM service. All ATSEPs have to interact with these systems even if they have no direct responsibility for these services.

2.2.10 SYSTEM MONITORING AND CONTROL

System Monitoring and Control (SMC) - both the technical implementation, and the procedures and practices - is the core of the operational technical task. The SMC function influences the operational characteristics of all the technical services used in the ATM system. All ATSEPs need to understand what the SMC function is and how it operates. The SMC function would typically include dealing with exceptional occurrences as well as routine tasks. The hierarchy of responsibility and authority for operational services is also essential knowledge for all ATSEPs.

2.3 Conclusion

The main purpose of the basic training is to prepare the learner to work in the ATM environment with due understanding of the different disciplines that constitute an ATM system. The learner is then ready to progress to qualification training and type rating as appropriate to his/her tasks.

3. SYLLABUS AND TIME SCALES

3.1 Introduction

Separate syllabus and time scales are provided for each domain.

3.1.1 Syllabus

All the objectives of the syllabus are considered as prerequisite to further training (e.g. qualification, type rating).

Any reader who would be unfamiliar with the EATM Common Core Content concepts will find it useful, before going through the syllabus, to read the document entitled 'EATM Training Progression and Concepts' recently published (see EATM, 2004).

3.1.2 Time scales

For each subject the time scale indicates the duration of one exemplar training in periods of one hour. These indications have to be treated with caution. On average they include global provision for overheads such as:

- time for assessment,
- travel time,
- time buffer for constraints due to training equipment capacity.

They do not include time for extra training in areas such as aeronautical English or specific local training.

It is also important to note that the main purpose of the document is to display the objectives rather than explaining the way to attain them.

There are significant differences in the training regimes between the organisations. Significantly different pre-employment qualifications (and experience) are required for different recruitment intakes. It is expected that significantly different time scales are appropriate.

The teaching method used in basic training is not prescribed by this document. Time scales will also vary depending on the teaching method. For instance, classroom training would take less time than training as part of a work experience placement with On-the-Job-Training Instructor (OJTI).

	Basic training	Number of periods in the exemplar common core	
Subject 1:	Induction		19
Subject 2:	Air traffic familiarisation		34
Subject 3:	Communications		39
Subject 4:	Data processing		31
Subject 5:	Meteorology		12
Subject 6:	Navigation		40
Subject 7:	Surveillance		34
Subject 8:	Maintenance procedures		9
Subject 9:	Facilities		6
Subject 10:	System monitoring and control		13
		TOTAL	237

3.2 Syllabus

Subject 1: INDUCTION

The general objective is:

To give the new entrant a broad general knowledge of the ATM work environment.

TOP	PIC	Objectives	L	CONTENT
SUB	вторіс	Students shall		
1	Induction			
1.1	The National Organisation	1.1.1 Describe the history, organisational structure, purpose and functions of the national service provider(s) and regulatory structure	2	Headquarters, control centres, training facilities, airports, outstations, civil/military interfaces
		1.1.2 Describe the organisational structure and functions of the major departments within the national organisation	2	Organisation: handbook (plans, concepts and structure)
				Impact of international requirements
				Description of tasks, functions, national rules and regulations
		1.1.3 State appropriate accountabilities and responsibilities	1	Organisation, concepts and structure, regulator and service provider

TOPIC	Objectives	L	CONTENT
SUBTOPIC	Students shall		
1.2 The Workplace	1.2.1 Describe fire safety and first aid regulations and practices	2	Requirements, rules and standards
			Documentation-concept
			Validation of requirements
	1.2.2 Describe role of trade unions and professional organisations	2	International, European, national, local level
			Impact on the different duties, roles and structures
	1.2.3 State the function and use of relevant administrative procedures and associated documentation	2	Course aims, objectives, topics, methods of assessment, promotions, staff welfare, pensions
	1.2.4 Understand terms and conditions of employment	1	Pay and conditions of employment, attendance and leave, staff welfare, pensions
1.3 European/Worldwide Dimension	1.3.1 Explain the relationship between States and the relevance to ATC operations	2	Harmonisation, flow management, bilateral agreement, sharing of ATM relevant data, major studies, research programmes and policy documents
	1.3.2 Recognise the legal framework of international and national ATC regulations	1	National concepts, studies timeframe and responsibilities
	1.3.3 Differentiate the roles and specific functions of the range of international bodies	2	ICAO, ECAC, EUROCONTROL, FAA, EASA, JAA, RTCA, EUROCAE

TOP	IC	Objectives	L	CONTENT
SUB	TOPIC	Students shall		
1.4	International Standards And Recommended Practices	1.4.1 Develop an awareness of ATM engineering 'standards' and 'practices'	0	e.g. ICAO Annex 10, ICAO Doc 8071, available EUROCONTROL standards, guidance material on reliability, maintainability and availability
1.5	Personal Development	1.5.1 Be aware of human factors matters	0	Teamwork, initiative and self-confidence, interpersonal skills, leadership, negotiating skills, safety awareness, communication skills, individual responsibility
		1.5.2 Be aware of job and career development opportunities	0	Training, qualifications, etc.
1.6	Project Management	1.6.1 Explain the need for project planning, monitoring and control techniques	2	Project definition, user requirements,
				Information/communication of milestones, targets and deliverables
				Monitoring and control techniques
				Acceptance of project results
		1.6.2 State the need for testing and for	1	Validation of requirements
		quality assurance		Evaluation criteria
				Statement of project work
				Methods of presentation
				Test scenario

TOPIC	Objectives	L	CONTENT
SUBTOPIC	Students shall		
	1.6.3 Be aware of the role of various departments and individuals in the planning, financing and management of projects	0	Preparation of equipment specifications, procurement procedures, factory and site acceptance tests, commissioning and facility transfer to operational status, modifications, civil works activities / land acquisition, planning applications, accommodation, quality assurance
	1.6.4 Define the meaning and use of the basic terminology in project planning, monitoring and control	1	Project life cycle, life cycle costing, work breakdown structure / work packages, PERT/GANTT charts, cost effectiveness, cost analysis
	1.6.5 Recognise and explain the life cycle phases using a real project example	2	e.g. Preparation of equipment specifications, procurement procedures, factory and site acceptance tests, commissioning and facility transfer to operational status, modifications, civil works activities / land acquisition, planning applications, accommodation, quality assurance
1.7 Financial Environment in ATM	1.7.1 Recognise the roles and responsibilities of appropriate levels within the national organisation	2	Finance managers, accountants and administrators
	1.7.2 Demonstrate an appreciation of the way budgets are administered and funds generated	2	e.g. En-route ATS charges, terminal ATS charges, calculation of standard unit rate, cost recovery trace, CRCO, budgeting procedures, corporate plan, capital programme

TOPIC	Objectives	L	CONTENT
SUBTOPIC	Students shall		
.8 Security 1.8.1 Explain security policies and practices	2	Fire alarm, evacuation procedures	
	for physical security		Site access control, identification, e.g. interface to security/police, threat level
	1.8.2 Describe the training site security policy	2	Fire alarm, evacuation procedures
			Site access control, identification, e.g. interface to security/police, threat level
	1.8.3 Explain security policies and practices for information and data	2	Backup, storing, hacking, confidentiality, etc.
1.9 Quality Management	1.9.1 Explain the need for a quality management		e.g. ISO, EFQM
1.10 Safety Management	1.10.1 Be aware of the high level of safety required by the aeronautical activity	0	Safety policy and rules

Subject 2: AIR TRAFFIC FAMILIARISATION

The general objective is:

To provide an insight into the function and responsibilities of ATM operations.

ТОР	IC	Objectives	L	CONTENT
SUB	TOPIC	Students shall		
1	Air Traffic Familiarisation			
1.1	Air Traffic Control (ATC)	1.1.1 Demonstrate an awareness of airspace organisation and the associated concepts	2	Airways with national boundaries, flight levels, overflying, flow management, flight information region, area control centre, terminal manoeuvring area, sectorisation, control zone, upper air routes, oceanic regions, North Atlantic tracks; ICAO Annex 11, Doc 4444
		1.1.2 Describe the overall purpose of ATC	2	Safety, separation standards
		1.1.3 Describe the functions and services provided by ATC	2	Radar control, RAS, RIS, FIS, Area control, Terminal Control, Aerodrome control, Oceanic control
1.2	Air Traffic Management (ATM)	1.2.1 Demonstrate an appreciation of operational ATM tasks and procedures	2	The tasks of tower, approach, area and oceanic control, flow control, IFPS, CFMU, CNS concepts, weather, environment, special flights, military activities, emergencies, and search and rescue situations, reliability, redundancy, contingency, procedural backup, OLDI
		1.2.2 Demonstrate an understanding of ATM terminology and concepts	2	Flight plans, flight strips, flight levels, AIRPROX, conflict alerting

TOPIC	Objectives	L	CONTENT
SUBTOPIC	Students shall		
	1.2.3 Describe the operational importance of equipment and facilities provided for ATM	2	Safety, safety significant events, separation standards, AGA communications, radar, navigation beacons, ATIS
	1.2.4 Be aware of future developments in systems and ATM practices which will impact upon services provided by ATM	0	Datalink, satellite augmentation, gate-to- gate, HIPS, ATC tools
	1.2.5 Define the standard units used in aviation	2	Speed, distance, height, time, direction, pressure, etc.
1.3 Air Traffic Control (ATC) Tools	1.3.1 Describe use of ATC safety nets	1	STCA, MSAW
	1.3.2 Describe use of MTCA	1	Outcome of trajectory prediction
	1.3.3 State types of ground-based monitoring aids	1	e.g. APW (SMF)
	1.3.4 State types of sequencing and metering tools	1	Arrival and departure managers (compass, maestro, etc.), TLPD, EAT, workload monitoring
1.4 Familiarisation	1.4.1 Experience, through the use of simulators, some of the tasks of ATC	3	ATC role simulations
	1.4.2 Explain the need for good communications between operational staff	2	Handovers, coordination, MIL/CIV coordination, planner/tactical
	1.4.3 State the purpose, function and role of various operational stations in relation to ATC operations	1	Site visits
	1.4.4 Be aware of the cockpit environment	0	Pilot HMI, use of data and systems (e.g. by familiarisation flight where practicable)

TOP	IC	Objectives	L	CONTENT
SUB	ТОРІС	Students shall		
1.5	Aeronautical Information Services (AIS)	1.5.1 Describe the position of AIS inside the national air traffic services	2	Structure of the AIS and its area of responsibility
		1.5.2 Describe AIP service	2	Data contents of AIP, SUP, AIC and types of publication: AIRAC, non-AIRAC, data collection and preparation, data format, distribution channels, supporting systems and tools
		1.5.3 Describe the aeronautical charting service	2	Types of aeronautical charts, operational use of charts, distribution channels, supporting systems and tools
		1.5.4 Describe the international NOTAM office	2	Purpose and significance of NOTAM and SNOWTAM, data collection and preparation, distribution channels, storage and processing of incoming NOTAM and SNOWTAM, processing of other aeronautical messages (FLOWTAM, NAT tracks, etc.), contents and operational use of pre-flight information bulletins, supporting systems and tools
		1.5.5 Describe the ATS Reporting Office (ARO)	2	Purpose of flight plans and other ATS messages, types of flight plans (FPL and RPL), contents of flight plans and other ATS messages, distribution of flight plans and other ATS messages, supporting systems and tools
		1.5.6 Describe the European AIS Database	2	Paper/data, central single source, validated, redundancy, EAD structure

TOPIC	Objectives	L	CONTENT
SUBTOPIC	Students shall		
	1.5.7 Describe procedures for providing Communications, Navigation and Surveillance (CNS) data to AIS	2	Information of a permanent nature, information of a temporary nature, status report of NAVAIDs

Subject 3: COMMUNICATIONS

The general objective is:

To provide a basic foundation knowledge and understanding of the principles used in voice and Data Communications.

TOF	PIC	Objectives	L	CONTENT
SUE	ВТОРІС	Students shall		
1	Voice Communications			
1.1	Introduction to Voice Communications	1.1.1 Describe system architecture and evolution	2	
		1.1.2 Explain the purpose and principles of voice communication systems	2	Bandwidth, fidelity, routing, switching, lineside/deskside
		1.1.3 Describe, using an overall block schematic, the function and the performance of various speech and communication systems	2	Analogue/digital comparisons, distortion, harmonics
		1.1.4 Describe the basic principles, purpose and operation of a range of voice-communication systems, both airground and ground-ground	2	Transmission thread, reception thread, sidetone
		1.1.5 Describe the concepts and terminology in use, and the role of voice communications in ATC	2	Phraseology, readback, level, speed, direction
		1.1.6 Describe the functional elements of radio (sectorisation and frequencies, frequency spectrum and bands) and telephone system (intercom and interphone)	2	Deskside elements, lineside elements

TOPIC	Objectives	L	CONTENT
SUBTOPIC	Students shall		
	1.1.7 Describe methods used to route and switch voice communications, describe how systems interface to produce an integrated service to ATC	2	Multi-channels, multi-users, party lines, VHF/UHF linkage, HF
	1.1.8 State ICAO and local legal requirements regarding recording and retention of voice communications	1	Regulatory requirements, incident recording and playback
	1.1.9 Describe frequency allocation constraints and procedures	2	Spectrum, interference sources, commercial allocations
	1.1.10 Describe frequency channelling and distribution system	2	Channel spacing: 25 kHz, 8.33 kHz, etc.
	1.1.11 Describe multi-frequency code and Qsig	2	Move to ground-ground
	1.1.12 Describe voice recording systems	2	Digital recording equipment, analogue recording
	1.1.13 Describe ATIS and VOLMET	2	Purpose of ATIS, information available, location, recency
1.2 Air-Ground	1.2.1 State ATC requirements for secure voice communications	1	Safety, reliability, availability, coverage
	1.2.2 State the functions and describe the basic operation of routing and switching equipment	1	Voice switching
	1.2.3 Describe, with the aid of a block diagram, the purpose and operation of the elements of a typical system	2	Functionality, emergency systems, transmission/reception, antenna switching, 8.33 channel spacing, voting systems, CLIMAX

TOPIC	Objectives	L	CONTENT
SUBTOPIC	Students shall		
	1.2.4 Describe the signal path from the Controller Working Position (CWP) to the aircraft	2	CWP, switch, remote monitoring and control system, beam, PTT, radio station, RX/TX, on-board equipment
	1.2.5 Describe how continuity, integrity and Quality of Service (QoS) are achieved	2	Importance of coverage and redundancy of equipment, overlapping coverage, backup system
	1.2.6 State the theory and practice which ensure efficient utilisation of available frequency bands	1	International Frequency Bureau
	1.2.7 List and recognise the elements HMI of CWP used for air-ground communication	1	Frequency selection, emergency, station selection, coupling, microphone, headset, loudspeaker, short time recorder, footswitch, PTT
	1.2.8 List future developments of voice communication techniques	1	VDL Mode 3, channel spacing, new modulations, satellite voice communications, digitised speech, etc.
	1.2.9 List future developments and techniques which may have an impact on ATC voice communications	1	e.g. CPDLC, ADS, Mode S ,VDL Modes 2 and 4, etc.
1.3 Ground-Ground	1.3.1 State ATC requirements for secure voice communications	1	Safety implications, malicious interference, redundancy
	1.3.2 Describe the functions and the basic operations of routing and switching equipment	2	General architecture, digital/analogue, multiplex types, PCM 30, non-blocking switches
	1.3.3 Describe how ground-ground systems interface to provide an integrated service to ATC operations	2	WAN, AFTN, AIS, international links, inter-centre interoperability

TOPIC	Objectives	L	CONTENT
SUBTOPIC	Students shall		
	1.3.4 Describe, with the aid of a block diagram, the purpose and operation of the elements of a typical system	2	Functionality, emergency systems, switching, PTT interfaces, local PABX equipment, multi-frequency code and Qsig
	1.3.5 Recognise the elements of the CWP used for ground-ground communication	1	Selection, coupling, emergency, PTT, short time recorder, loudspeaker, headset, microphone
	1.3.6 List developments in ground-ground communication technologies which may impact on ATC	1	e.g. networks (ATN, etc.), protocols (TCP/IP, voice over IP) future development, etc.
2 Data Communications			
2.1 Introduction to Data Communications	2.1.1 Explain the purpose and principles of data communication systems	2	Terminology, principles and theory of networks, layering (e.g. OSI or TCP/IP), datalinks, LAN, WAN
	2.1.2 Describe the concepts of data transmission	2	Packet switching, protocols, multiplexing, de-multiplexing, error detection and correction, routing, switching, hops, cost, bandwidth/speed
	2.1.3 Describe, using an overall block schematic, the function and the performance of the systems in use	2	Redundant routes, speed, reliability, error rates
	2.1.4 Explain basic concepts of the connectivity of systems	2	Terminology, principles and theory of networks, layering (e.g. OSI or TCP/IP), datalinks, LAN, topology, gateways, routers, repeaters, protocols
	2.1.5 Describe basic associated software functions/applications	2	

TOF	PIC	Objectives	L	CONTENT
SUE	ВТОРІС	Students shall		
		2.1.6 List protocols in current use	1	e.g. TCP/IP, X.25
2.2	Networks	2.2.1 Be aware of ATC specific requirements for data communications	0	QoS, security
		2.2.2 Describe the different types of networks	2	LAN, WAN, ATN, national network for ATM, e.g. satellite-dedicated networks
		2.2.3 Describe the functions of a network management system	2	Priorities, rights, e.g. SNMP
2.3	Aviation Specific Networks, Applications and Service Providers	2.3.1 List a range of air-ground aviation related network concepts	1	Sub-networks (ATN air ground sub- network, AMSS, VDL, HFDL, Mode S), protocols (ACARS), service providers (ARINC, SITA)
		2.3.2 List a range of ground-ground aviation related network concepts	1	Networks (AFTN/CIDIN, MOTNE, OLDI, RAPNET, ATN, AMHS), protocols (ASTERIX, etc.), service providers (ARINC, SITA)

Subject 4: DATA PROCESSING

The general objective is:

To provide a basic foundation knowledge and understanding of the principles used in data processing and an overview of their use in ATM operations.

TOP	PIC	Objectives	L	CONTENT
SUE	вторіс	Students shall		
1	Data Processing			
1.1	Introduction to Data Processing (DP)	1.1.1 Describe the system evolution and architecture	2	ICAO, national law, recording
		1.1.2 Describe, using an overall block schematic, the function and the performance of the systems	2	Generic FDP and RDP overall functional block diagrams
		1.1.3 Describe how the systems interface with other systems	2	Outline interconnecting systems (radars, displays, CFMU, AFTN, recording, communications)
		1.1.4 Define basic software functions/applications	1	FDP (IFPS, route processing, code/callsign, code allocation, strip distribution, track labelling)
				RDP (coordinate conversion, plot and track processing, MRP, STCA, track labelling)
		1.1.5 List the different operating systems which support current DP systems	1	e.g. AIX/UNIX, VMS, DOS/WIN, RMX
		1.1.6 Be aware of legal aspects	0	e.g. Copyright, configuration control, traceability and recording of data and actions

TOP	IC	Objectives	L	CONTENT
SUB	TOPIC	Students shall		
1.2	System Software and Hardware Principles	1.2.1 Demonstrate a knowledge of current hardware and operating system	2	Driver, interfaces, specific systems, e.g. UNIX, VMS, etc.
		(possibly part of pre-entry education)		Platforms (DEC Alpha, RISC6000, MBII, etc.)
1.3	Radar/Surveillance Data Processing (RDP)	1.3.1 State ATC requirements	1	QoS, mandatory data recording, redundancy
		1.3.2 Explain the principles of radar data message processing	2	e.g. Single, multi-, plot, track
		1.3.3 Describe the functions of RDP	2	Recording, plot processing, track processing, multi-radar, limits and accuracy of MRT
		1.3.4 Describe the radar data inputs/outputs	2	tracks, plots, messages, code/callsign, time, control and monitoring, conflict alerts, FDP interface, maps, adaptation
		1.3.5 List future developments	1	Mode S and ADS, ARTAS tracker, CORA
		1.3.6 Describe the radar data monitoring functions (safety net, monitoring aids)	2	STCA, MTCD, MSAW
1.4	Flight Data Processing (FDP)	1.4.1 State ATC requirements	1	QoS, unambiguous, accurate, error free, timely
		1.4.2 Explain the functions of FDP	2	Flight strip production, flight plan amendments, code/callsign correlation, flight progress monitoring, CIV/MIL coordination

TOP	IC	Objectives	L	CONTENT
SUBTOPIC		Students shall		
		1.4.3 Describe the inputs and outputs	2	Flow control (CFMU/IFPS/FMP, ETFMS), flight strips / data displays, MRT, environmental data, static data, airspace adaptation, etc.
		1.4.4 Describe the basic software functions/ applications	2	FDP (IFPS, route processing, code/callsign, code allocation, strip distribution, track labelling)
		1.4.5 List future developments	1	Very advanced systems (MTCD)
		1.4.6 Describe FDP-RDP association, exchanges and updating	2	Code/callsign / flight plan correlation, message exchanges, information update
1.5	Operational Display System (ODS)	1.5.1 Describe the different display technologies	2	Random scan / raster scan, common graphic display interface, CRT/LCD
		1.5.2 Be aware of HMI aspects	0	EUROCONTROL Standard HMI (ODID4)
		1.5.3 Describe the information displayed to the ODS HMI	2	Country specific
1.6	Miscellaneous Information	1.6.1 List the categories of other data used by ATC	1	System status / backup systems, clock, meteorological data, NOTAM, interfacing with adjacent centres, additional information, e.g. VDF, electronic briefing, etc.
1.7	Analysis Tools	1.7.1 List analysis tools	1	e.g. Possible malfunctions (SASS-C, SASS-S, RAPS, track and noise monitoring tools)
1.8	Civil/Military (CIV/MIL) Coordination	1.8.1 State requirements for CIV/MIL coordination	1	National organisation/coordination Main interfaces and procedures

Subject 5: METEOROLOGY

The general objective is:

Learner shall be aware of the need of timely accurate meteorological information in ATM operations.

TOPIC		Objectives	L	CONTENT
SUBTOPIC		Students shall		
1	Meteorology			
1.1	Introduction to Meteorology	1.1.1 Explain the relevance of meteorology in the ATC environment	2	Navigation, security of flight, landing conditions
		1.1.2 Describe the function and the performance of the weather measurement systems	2	National, local (airport) systems
1.2	Impact on Aircraft and ATC Operation	1.2.1 Be aware of atmospheric conditions and the impact on aircraft operations	0	e.g. Atmospheric circulation, wind, visibility, temperature/humidity, cloud base, lightening, storms/fronts/icing, windshear, rainfall water, dew point, runway condition (aquaplaning, etc.)
		1.2.2 Define the impact of atmospheric conditions on ATC operations	1	Altimeter settings (QNH, QFE, flight level; transition altitude transition level), ATIS, approach minima
1.3	Meteorological Parameters, Tools and Documents	1.3.1 List the main meteorological parameters	1	Wind, visibility, temperature pressure

TOPIC	Objectives	L	CONTENT
SUBTOPIC	Students shall		
	1.3.2 Explain the main functions of the meteorological tools	2	Meteorology sensors, anemometers, RVR meters, barometers, meteosat/airborne radar weather, meteorology network information, sensors distribution networks, weather balloon
	1.3.3 List meteorology documents (messages and charts)	1	Meteorology messages (e.g. TAF, METAR, NOTAM, SNOWTAM)
			Weather codes, meteorology charts (SIGMET, wind, etc.), ATIS / flight meteorology broadcast (VOLMET)

Subject 6: NAVIGATION

The general objective is:

To provide a basic foundation and understanding of the principles used in navigational aids and an overview of their use in ATM operations.

TOF	PIC	Objectives	L	CONTENT
SUE	ВТОРІС	Students shall		
1	Navigation	·		
1.1	Introduction to Navigation	1.1.1 Describe the principles and purpose of Navigation, and the relevant performances for ATC in the different phases of flight	2	Performance of navigation systems (coverage, accuracy, integrity, QoS, availability, CoS, etc.) Type of navigation system (sole mean, primary, supplemental), terminology, measurements, reference systems (coordinates and time), e.g. WGS84, etc.
		1.1.2 Differentiate between conventional and Area Navigation (RNAV)	2	RNAV definition, flexibility of RNAV versus conventional navigation
		1.1.3 Define the Required Navigation Performance (RNP) concept	1	ICAO RNP concept
		1.1.4 Define the different types of approach an aircraft can make	1	Visual, NPA, APV, PA
		1.1.5 Demonstrate an appreciation of future developments	2	Multiple sensor navigation systems (e.g. inertial, barometric, etc.), RNP-RNVA (e.g. L-NAV/V-NAV) and 4D-RNAV
		1.1.6 Define airborne safety nets	1	ACAS (e.g. TCAS), EGPWS

TOP	PIC	Objectives	L	CONTENT
SUB	ВТОРІС	Students shall		
1.2	Ground-based Navigation(al) Aids (NAVAIDs)	1.2.1 Describe and explain the principles of the ground-based systems	2	DF, NDB, VOR, DME, (e.g. TACAN) Loran C, ILS, MLS, including pilot interfaces
		1.2.2 Describe the performance level of each system	2	Operational use of the system, PA, NPA
		1.2.3 Explain the purpose of flight inspection	2	
1.3	Satellite-based Navigation	1.3.1 Describe the global architecture of the core satellite systems	2	GPS, GLONASS and GALILEO overall block schematic
		1.3.2 Define ICAO concepts of GNSS	2	GNSS phase 1 (e.g. ABAS, SBAS, GBAS)
		1.3.3 Demonstrate the advantages and disadvantages of GNSS	2	Wide area navigation, low visibility approach, CAT1/2/3, cost, aircraft avionics, ground infrastructure, interference (intentional/unintentional)

Subject 7: SURVEILLANCE

The general objective is:

To provide a basic foundation and understanding of the principles used in Primary and Secondary Radar and in the other Surveillance systems, and an overview of their use in ATM operations.

TOF	IC	Objectives	L	CONTENT
SUE	TOPIC	Students shall		
1	Surveillance			
1.1	Introduction to Surveillance	1.1.1 List the various Surveillance domains	1	Air-air, ground-air, ground-ground
		1.1.2 State the purpose and operation of the surveillance systems in current use by ATC	1	PSR and SSR, ADS-C, ADS-B, multi- lateration coverage, range, distance measurement, azimuth, sensitivity, propagation, safety procedures, relative system costs, ACAS, SMGCS, ASMGCS
		1.1.3 State future developments in Surveillance	1	ADS, Mode S, etc.
		1.1.4 Describe system architecture and evolution	2	
		1.1.5 Explain the purpose and principles of surveillance systems	2	Primary detection and ranging, azimuth resolving, IFF-SSR
		1.1.6 Describe, using an overall block schematic, the function and performance of surveillance systems	2	Position verification, intruder detection, separation verification, TX/RX, MTI, MTD, plot extractor datalinks, tracking, data fusion, display, recording and analysis

TOPIC	Objectives	L	CONTENT
SUBTOPIC	Students shall		
	1.1.7 State ICAO and local legal requirements regarding recording and retention of voice communications	1	SARPS, ICAO Annex 10, Vol IV
1.2 Primary Radar	1.2.1 Describe the requirements for and the use of primary radar in ATC	2	Non-cooperative detection (examples: control zone intrusion, etc.), probability of detection, cost, etc., types of PSR (Area, Terminal, SMR)
	1.2.2 Describe the system architecture and evolution	2	Detection, range measurement, azimuth indication, rotating antenna, etc.
	1.2.3 Explain in principle the basic elements of a typical primary radar system	2	Echo-based, power requirements, antenna characteristics, etc., environmental limitations (anaprop, weather), LoS, etc.
	1.2.4 Describe, using an overall block schematic, the function and performance of the primary radar system	2	Antenna system, TX/RX, signal processing, plot-extraction, local tracking, data transmission
1.3 Secondary Radar	1.3.1 Describe ATC requirements for and the use of secondary radar	2	In-flight safety, cooperative, probability of detection, identification, (code/callsign), SPI, pressure altitude, cost, emergency codes, code allocations
	1.3.2 Describe the system architecture and evolution	2	ICO-defined standard, IFF, Mode-A code limitations, Mode-S interrogator pollution, transponder capture
	1.3.3 Explain in principle the basic elements of a typical secondary radar system	2	Up-link down-link frequencies and formats, power budget, antenna requirements (LVA)

TOPIC	Objectives	L	CONTENT
SUBTOPIC	Students shall		
	1.3.4 Describe, using an overall block schematic, the function and performance of the secondary radar system	2	Interrogator, transponder, plot-extractor, local tracking, combiner, data transmission
1.4 Radar Message Format	1.4.1 Describe ATC requirements	2	QoS, integrity, security, radar maps, radar data presentations, plots/tracks.
	1.4.2 Explain the need for harmonisation	2	Data sharing, common procurement, etc., standards
	1.4.3 Describe the techniques used for transmission of radar data	2	Point to point, network, microwave, satellite
	1.4.4 Describe formats in use	2	ASTERIX, etc.
1.5 Automatic Dependent Surveillance (ADS)	1.5.1 Explain Surveillance-related Future Air Navigation Systems (FANS) concepts	2	Sources of aircraft parameters (e.g. FMS outputs), communication mediums
	and their impact on ATC		Principles of the message/signal path
			Application within oceanic and other non- radar airspace, avionics requirements (e.g. FMS), ATC requirements
	1.5.2 Describe the basic principles of ADS contract and broadcast	2	Contract as a two-way data exchange with reporting rules, broadcast 'send and forget' not adaptable
			Advantages/disadvantages, standards, variants
	1.5.3 Describe the datalink technologies	2	VDL, HF, 1090 MHz, UAT, satellite
	proposed and the current situation of deployment		Advantages/disadvantages, standards, variants

TOPIC	Objectives	L	CONTENT
SUBTOPIC	Students shall		
1.6 Weather Radar	1.6.1 Describe the use of ground weather radar in ATC	2	Purpose and usage, example European installation, impact of adverse weather in dense airspace, primary, antenna, coverage, data processing, displays, polarisation, multi-elevation scanning
	1.6.2 Describe the system options and data presentation	2	e.g. Integrated with surveillance data, separate PPI display, text only presentation
	1.6.3 Describe airborne weather radar	2	Use, range, coverage, HMI, etc.
1.7 Surface Movement Systems	1.7.1 Consider the ATC requirements	2	Safety (aircraft and mobiles), landing clearance, runway clearance, low visibility, collision warnings, parameters, displays, mapping, data processing, range discrimination, aircraft identification, ground mobiles
	1.7.2 Describe the basic functionality and constraints of surface movement primary radar	2	Wavelength consideration for propagation resolution and antenna dimensions, high PRF, short pulse width, high data rate
	1.7.3 Describe the use of SSR and derived systems for surface movement control	2	SSR, monopulse, e-scan high-resolution SSR, multi-lateration, multi-static, ADS, Mode-S squitter
	1.7.4 Describe other systems (ground movement)	2	Acoustic, vibration, induction loop, video, infrared, ADS, etc.
	1.7.5 Describe the integration and presentation of surface movement control surveillance information	2	Data fusion, ASMGCS, display systems, controller HMI

Subject 8: MAINTENANCE PROCEDURES

The general objective is:

To provide a full and comprehensive understanding of the maintenance process in both theory and practice.

TOP	IC	Objectives	L	CONTENT
SUB	TOPIC	Students shall		
1	Maintenance Procedures			
1.1	Maintenance Procedures	1.1.1 Be aware of precautions to take before handling equipment.	0	Isolation, protection devices, electrostatic sensitive devices, power supplies, heavy
				loads, high voltage.
		1.1.2 Explain the classifications of maintenance used in their organisation.	2	e.g. Preventative, corrective, service configuration
		1.1.3 State the maintenance philosophy and rules that are in operation in their organisation	1	Who sets the maintenance policy and what criteria are used to establish the appropriate practice?
				Who plans the maintenance?
				How is the maintenance coordinated?
				Who is responsible for the execution of the maintenance?
				What are the rules controlling deviation from planned maintenance?
	1.1.4 Explain the operational procedures	2	Authority/permission to change a system	
		involved in changing the configuration of an operational system		Station log books, CMS system log-in, control authorisations, documentation, etc.

TOPIC	Objectives	L	CONTENT
SUBTOPIC	Students shall		
		Service testing:- BITE, specific test procedures, manual verification of QoS	
	to operational service		Correct and clear notification of any 'observations' on the QoS duly documented
	1.1.6 State the legal requirements, company requirements, station requirements and norms of practice involved in working with operational systems	e.g. ICAO-mandated recording of speech circuits and the holding of recordings for 30 days, etc.	
			National law requires that safe working practice is followed
			ESARR as appropriate, company rules
	1.1.7 Be aware of the scope or responsibility of an authorised person	0	Station log books, CMS system log-in, control authorisations, documentation, correct equipment operation, etc.
			Safety of personnel (self and others including 'the public', e.g. crane carrying parts over a public footpath or road)
			Safety of service
			Safety of equipment.

TOPIC	Objectives	L	CONTENT
SUBTOPIC	Students shall		
	1.1.8 Report on the performance of a maintenance task	2	Observe a team which is performing maintenance task following the approved procedures and techniques
			e.g. Correctly gain access to the site, informing the appropriate authority
			Establish permission and authority to work on the equipment
			Safely remove the equipment from service, perform the requisite maintenance
			Establish the correct functioning of the equipment and negotiate for it return to service
			Ensure that all procedures and documentation have been correctly completed, etc.
	1.1.9 State appropriate safety rules that apply in their organisation	1	e.g. Never work on high-voltage systems without a second person present, always ensure that colleagues are aware of your working and travel arrangements, etc.

Subject 9: FACILITIES

The general objective is:

Learner shall describe facilities and define the level of performance required

TOP	PIC	Objectives	L	CONTENT
SUE	ВТОРІС	Students shall		
1	Facilities		•	
			1	
1.1	Power Supplies	1.1.1 Define the level of performance required from a power supply system in the ATM environment	1	Availability, quality, CoS, etc.
		1.1.2 Describe the main features of the current power supply systems	2	UPS systems, batteries and emergency generators, high voltage, earthing techniques, power provider(s)
		1.1.3 Be aware of safety regulations and procedures	0	Appropriate regulations of safety
		1.1.4 Describe the power distribution system at a typical ATM site	2	Power distribution redundancy, input, output, protections, measurements and monitoring, block schematic
		1.1.5 Explain precautions to be taken when working on equipment	2	Low and high voltage earthing techniques, protection devices
		1.1.6 State any appropriate ICAO, European or local regulations in force	1	ICAO regulations, local regulations and rules
		1.1.7 State the appropriate safety rules	1	Safe disposal of electronic components
		1.1.8 Describe the monitoring control systems	2	System management

TOPIC	Objectives	L	CONTENT
SUBTOPIC	Students shall		
1.2 Air Conditioning	1.2.1 Describe, using an overall block schematic, the function, the appropriate terminology and the performance of current air conditioning systems in use	2	Air conditioning, water cooling, humidity control, air filtering system, visit to stations
	1.2.2 Describe methods employed to control operational environments	2	System management
	1.2.3 State the importance and criticality of maintaining a controlled environment	1	Importance of good environment, importance of cooling system for electronic equipment
	1.2.4 State the appropriate safety rules	1	Safety tools characteristics
1.3 Health and Safety	1.3.1 Be aware of personal safety responsibilities in the work environment	0	Safety statement, first aid, rules about climbing
	1.3.2 Be aware of potential hazards to health and safety generated by equipment, or contained within, the work environment	0	Health consequences of electric shock and static discharges, precautions with chemical products (batteries), mechanical hazards (rotating machinery/antennas), toxic materials (beryllium), biological hazards, etc.
	1.3.3 State safety procedures for the persons working on or near such an equipment	1	
	1.3.4 State any applicable legal requirements	1	National, international regulations
	1.3.5 Define the fire alarm detection system	1	Alarm system management
	1.3.6 Describe main features and uses of the fire extinguishers	2	

Subject 10: SYSTEM MONITORING AND CONTROL

The general objective is:

Learner shall define SMC function and describe its basic principles

TOPIC		Objectives	L	CONTENT		
SUBTOPIC		Students shall				
1	System Monitoring and Control (SMC)					
1.1	Overview of System Monitoring and Control (SMC) Function	1.1.1 Describe the principles and purpose of the operational management of the technical services supporting the ATM system.	2	Service requirements, boundaries of responsibility.		
				Strategic and tactical responsibility, and demarcation.		
				e.g. The strategic decision that two radars have to be available for a given ATC practice to be performed and the judgement that given radars are adequate for this purpose.		
				The tactical decision that, given the current availability of radars, a radar can be released for maintenance.		
				Hierarchy of authority both for the technical and ATC structures, and their interface.		

TOPIC	Objectives	L	CONTENT
SUBTOPIC	Students shall		
	1.1.2 Describe the technical system architecture of the SMC function and its subordinate systems	2	List subordinate systems, e.g.
			RADAR: Radar stations, communications, processing, display, etc.
			COMMUNICATIONS: TX/RX, circuit management, networks, HMI, standby facilities, recording, etc.
			NAVIGATION: NDB, VOR, ILS, DF, etc.
			DP: FDPS, data communications, etc.
			FACILITIES: Power, generators, UPS, battery, environmental (heating, cooling), fire and security, etc.
	1.1.3 Describe the transfer of responsibility for a service	2	Operational and technical responsibility.
			Configuration and monitoring access and responsibility.
1.2 System Configuration	1.2.1 Describe the range of configurations that can be used	2	Equipment or channel switching, parameter setting (e.g. radar STC, polarisation, etc.), etc.
	1.2.2 Describe the techniques that are employed to make configuration changes		HMI at high level on SMC, at low level on SMC, on subordinate HMI, physical switching.

TOPIC	Objectives	L	CONTENT
SUBTOPIC	Students shall		
	1.2.3 Describe procedures required to implements a planned major system change		Major system change, e.g. Activate new version of software in a subordinate system, transfer a service to a new system, change a database, etc.
			Authorisation, coordination, implementation plan, fallback strategies, etc.
1.3 Monitoring and Control Functions	1.3.1 Describe the monitoring functions that are available	2	BITE, status, parameters, software and hardware watchdogs, etc.
	1.3.2 Describe the control functions that are available	2	Switching, parameters, set configurations, etc.
	1.3.3 Describe the management and coordination of the maintenance of all subordinate systems	2	Planned and unplanned
			Locally and externally managed
			Preventive and corrective
1.4 Coordination and Reporting	1.4.1 Be aware of the coordination requirements to inform all relevant parties of all relevant information	0	Relevant parties, e.g. service providers, ATC, other centres, etc.
			Relevant information, e.g. service failure, planed outage, loss of backup, software upgrade, etc.
	1.4.2 Be aware or the information that has to be reported to other parties	0	Appropriate documents, and detailed information, e.g. NOTAM
	1.4.3 Describe the formal and legal requirements in the documenting and recording of the reporting	2	e.g. Log books, NOTAMs, service statements, etc.

TOPIC	Objectives	L	CONTENT
SUBTOPIC	Students shall		
1.5 Emergency Coordination	1.5.1 Be aware of all the appropriate authorities to be contacted in the event of appropriate emergency situations	0	e.g. ATC supervisors (local and remote), ATSEP supervisors (local and remote), management, police, MIL, medical, accident investigation branch, etc.
			e.g. Hijack, mayday, R/T fail, loss of aircraft, MIL action, fire, flood, security, terrorist threat or action, medical, 'special flights' (head of state, etc.), etc.
	1.5.2 Define the responsibilities and duties of all members of the SMC team	1	Hierarchy of distribution of duties
	1.5.3 Be aware of the succession of authorities and responsibilities in the event that the nominated person or function is not available	0	Hierarchy of responsibility
1.6 Equipment Operating	1.6.1 Define the principles and ergonomics of the HMI of the SMC central system and its subordinate systems	1	Passwords, permissions, control tokens, ergonomic conventions (e.g. green is good or safe, red is fail or unsafe, etc.)
	1.6.2 Be aware of the routine tasks required and the criticality of their completion and any legal requirements	0	e.g. Audio circuit voice checking, audio tape checking and changing, VOLMET, etc.

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ABBREVIATIONS AND ACRONYMS

For the purposes of this document the following abbreviations and acronyms shall apply:

ABAS Aircraft-Based Augmentation System

ACARS Aircraft Communications Addressing and Reporting

System

ACAS Airborne Collision Avoidance System

ADS Automatic Dependent Surveillance

ADS B ADS - Broadcast

ADS C ADS - Contract

AFTN Aeronautical Fixed Telecommunications Network

AGA Aerodromes (Air routes and Ground Aids)

AIC Aeronautical Information Circular

AIP Aeronautical Information Publication

AIRAC Aeronautical Information Regulation and Control

AIRPROX The code word used in air traffic incident report to

designate aircraft proximity

AIS Aeronautical Information Services

AIX Advanced IBM Unix

AMHS Aeronautical Message Handling System

AMSS Automatic Message Switching System

anaprop anomalous propagation

ANS Air Navigation Services

ANSP ANS Provider

APV Approach Procedure with Vertical guidance

APW Air Proximity Warning

ARINC Aeronautical Radio incorporated

ARO ATS Reporting Office

ARTAS ATC Radar Tracker and Server

ASMGCS Advanced SMGCS

ASTERIX All purpose Structured EUROCONTROL Radar

Information exchange

ATC Air Traffic Control

ATIS Automatic Terminal Information Service

ATM Air Traffic Management

ATN Aeronautical Telecommunication Network

ATS Air Traffic Services

ATSEP Air Traffic Safety Electronics Personnel

BITE Built In Test Equipment

CFMU Central Flow Management Unit

CIDIN Common ICAO Data Interchange Network

CIV Civil

CLIMAX Multi-station carrier offset mode, with voting override

CNS/ATM Communication Navigation and Surveillance/Air

Traffic Management

CoS Cost of Service

CPDLC Controller-Pilot Datalink Communications

CRCO Central Route Charges Office (EUROCONTROL

Brussels)

CRT Cathode Ray Tube

CWP Controller Work Position

DEC Digital Equipment Corporation

DF Direction Finding

DME Distance Measuring Equipment

DOS Disk Operating System

DP Data Processing

EAD European Aeronautical Database

EAT Expected Approach Time

EATCHIP European ATC Harmonisation and Integration

Programme (now EATM(P))

EATM(P) European ATM (Programme) (formerly EATCHIP)

ECAC European Civil Aviation Conference

EFQM European Foundation for Quality Management

EGPWS Enhanced Ground Proximity Warning System

ESARR EUROCONTROL Safety Regulatory Requirement(s)

(SRC)

ET Executive Task (EATCHIP)

ETFMS Enhanced Tactical FMS

EUROCAE European Civil Aviation Electronics

EUROCONTROL European Organisation for the Safety of Air

Navigation

FAA Federal Aviation Administration (US)

FANS Future Air Navigation Systems

FDP Flight Data Processing

FDPS FDP System

FIS Flight Information Service

FLOWTAM F series NOTAMs, relating to flow

FMS Flight Management System

FPL (Filed) Flight Plan

GALILEO Satellite radio navigation system

GBAS Ground-Based Augmentation System

GLONASS Global Navigation Satellite System

GNSS Global Navigation Satellite System

GPS Global Positioning System

GUI Guidelines (EATCHIP\EATM(P))

HF High Frequency

HFDL High Frequency Datalink

HIPS Highly Interactive Problem Solver

HMI Human-Machine Interface

HRS Human Resources Programme (EATM(P))

HRT Human Resources Team (EATCHIP/EATM(P))

HUM Human Resources (Domain) (EATCHIP/EATMP)

Hz Hertz

IANS Institute of Air Navigation Services

(EUROCONTROL, Luxembourg)

ICAO International Civil Aviation Organization

IFATSEA International Federation of Air Traffic Safety

Electronics Associations

IFF Identification Friend/Foe

IFPS (Integrated) Initial Flight Plan Processing System

ILS Instrument Landing System

IP Internet Protocol

ISO International Standards Organisation

JAA Joint Aviation Authorities

kHz Kilo Hertz

LAN Local Area Network

LCD Liquid-Crystal Display

LoS Loss of Service

METAR Meteorological Actual Report

MFC Multi-Frequency Coding

MHz Megahertz

MIL Military

MLS Microwave Landing System

MOTNE Meteorological Operational Telecommunications

Network Europe

MRP Multi-radar Processing

MRT Multi-radar Tracker

MSAW Minimum Safe Altitude Warning

MSSR Mono-pulse SSR

MTCA Medium-Term Conflict Alert

MTCD Medium-Term Conflict Detection

NAV Navigation

NAVAID Navigation(al) Aid

NDB Non-Directional Beacon

NOTAM Notice to Airmen

NPA Non-Precision Approach

ODS Operational Display System

OJTI On-The-Job-Training Instructor

OLDI On-Line Data Interchange

OSI Open System Interconnection

PA Precision Approach

PABX Private Automatic Branch Exchange

PCM Pulse Code Modulation

PDF Portable Document Format (Adobe Acrobat)

PERT Programme Evaluation and Review Technique

PM Programme Manager (EATM(P))

PPI Plan Position Indicator

PRF Pulse Repetition Frequency

PSG Programme Steering Group (EATM(P), HRS)

PSR Primary Surveillance Radar

PSU Power Supply Unit

PTT Post, Telephone and Telegraph (generic term to

identify the provider)

QFE Q-code designation for atmospheric pressure at

aerodrome elevation

QNH Q-code designation for atmospheric pressure at

mean sea level

QoS Quality of Service

Qsig Quality of signal

RAPNET (European) Regional Aeronautical Packet switched

Network (CBN + DAKOS)

RAPS Recording, Analysis, Playback and Simulation

system for radar data (COMSOFT)

RAS Radar Advisory Service

RDP Radar Data Processing

RIS Radar Information Service

RMS Root Mean Square

RMXs Reliable Multicast proxies (Intel system software)

RNAV Area Navigation

RNP Required Navigation Performance

RPL Repetitive Flight Plan

R/T Radiotelephony

RTCA Radio Technical Commission for Aeronautics

RVR Runway Visual Range

RX Receiver

SARPS Standards And Recommended Practices

SASS Surveillance Analysis Support System

SASS-C SASS - Centre

SASS-S SASS - Sensor

SBAS Space/Satellite-Based Augmentation System

SD Senior Director, EATM Service Business Unit

(EUROCONTROL Headquarters)

SIGMET Significant Meteorological Information

SITA Société Internationale de Télécommunications

Aéronautiques (France)

SMC System Monitoring and Control

SMF Separation Monitoring Function

SMGCS Surface Movement Guidance and Control System

SMR Surface Movement Radar

SNOWTAM NOTAM on Snow conditions

SNMP Simple Network Management Protocol

SPI Special Pulse Identification *or* Special Position

Identification Pulse (SSR)

SRC Safety Regulation Commission (EUROCONTROL)

SSR Secondary Surveillance Radar

ST Specialist Task (EATCHIP)

STC Sensitivity Time Control

STCA Short-Term Conflict Alert

SUP Supplement (to an AIP)

TACAN UHF Tactical Air Navigation aid

TAF Terminal Area Forecast

TCAS Transponder Collision Avoidance System

TCP Transmission Control Protocol

TDH Unit Training Development and Harmonisation Unit

(EUROCONTROL, IANS)

TFG Training Focus Group (EATM, HRT; formerly known

as 'TSG')

TLPD Traffic Load Prediction Device

TLS Target Level of Safety

TSG Training Sub-Group (EATCHIP/EATMP, HRT; today

known as 'TFG')

TSP Training Sub-Programme (EATM(P), HRS)

TX Transmitter

UAT Universal Access Transceiver

UHF Ultra High Frequency

UNIX Computer operating system, trademarked bell labs

UPS Uninterrupted Power Supply

VC Virtual Classroom

VCS Voice Communication System

VDF VHF DF station

VDL VHF Digital/Datalink

VHF Very High Frequency

VMS Virtual Memory (operating system copyright DEC)

VOLMET Meteorological Information for Aircraft in Flight

V-NAV Vertical Navigation

VOR VHF Omnidirectional Radio Range

WAN Wide Area Network

WGATMTS Working Group ATM Technical Staff (EATCHIP/

EATM(P), HRT, TSG/TFG)

WGS84 World Global System 84

WIN Windows

X25 Packet switched data network protocol

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